COMMENT CARD

We take pride in providing quality, professional service and customer comments are taken very seriously. Please share your thoughts so we know how we're doing.

Name:

Street Address:

Phone:

City, Zip

E-mail (optional):

Would you like us to contact you regarding your service? Yes No

Date of cleaning: Cleaner:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Poor | Fair | Good | Excellent |
| Cleaner was on-time, professional, and courteous | 1 | 2 | 3 | 4 |
| Quality of floor cleaning (vacuuming and mopping) | 1 | 2 | 3 | 4 |
| Quality of cleaning in kitchen | 1 | 2 | 3 | 4 |
| Quality of cleaning in bathroom | 1 | 2 | 3 | 4 |
| Quality of cleaning in living areas and bedrooms | 1 | 2 | 3 | 4 |
| Fairness of pricing for services received | 1 | 2 | 3 | 4 |
| Overall satisfaction with Neat Freaks Cleaning Service | 1 | 2 | 3 | 4 |
| Comments: |  |  |  |  |

Thank you for choosing Neat Freaks Cleaning Service. We appreciate your comments. Please mail this comment card to: Neat Freaks Cleaning Service, LLC

82 Arcadian Drive

Amherst, NY 14228